



YouFirst Chairs Limited

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TRADING STANDARDS APPROVED - FEDERATION OF SMALL BUSINESS

YouFirst Chairs Limited - Trading as YouFirst

Company Number - 13216380

VAT Registration Number - 380188683

Registered in England

Registered Office: 25-29 North Street, Worthing, West Sussex, BN11 1DU

 **YouFirst**

THE SUPPORTIVE FURNITURE SPECIALIST



**2023 BESPOKE CATALOGUE
RISER RECLINER CHAIRS & MATCHING SUITES**



ABOUT US

We are a family-owned and operated supplier specializing in supportive seating and riser recliner chairs, conveniently located in the heart of Worthing, along the sunny south coast of Sussex. With our extensive experience, we have carefully sourced and selected the highest quality riser recliner chairs and adjustable beds, ensuring your ultimate comfort and functionality.

Being an independent family business, we have a personal investment in our customers and take pride in delivering excellent customer service and after-care. We understand that each customer has unique needs, and our friendly and knowledgeable staff are dedicated to meeting those requirements. We always prioritize you and strive to provide individualized support every step of the way.

To enhance your experience, we invite you to visit our showroom, which features a dedicated sizing area and fabric selection zone. This allows you to explore our range of options firsthand, ensuring the perfect fit and giving you the opportunity to select your preferred fabric. Rest assured, your satisfaction is our utmost priority, and we are committed to putting you first in all aspects of our service.

**What a lovely company to deal with.
Helpful and proactive at every step of the transaction.**

“

Purchased a chair on Monday. Delivered & installed Wednesday. Excellent & Friendly customer service. Their delivery was excellent at exactly the time that was agreed. Very happy with my purchase.

- Nigel Parry

Very nice people to deal with, no pressure just very helpful, nothing was to much trouble, only went to look for a chair for my wife but brought 2 chairs at great prices, on top of that they do free delivery and removed old chair at no cost!

- Les Virgoe

A huge thank you for the wonderful service from YouFirst. My neighbour is delighted with the chair and the two gentlemen delivering and setting it up for her were charming and so helpful.

- Dawn Isaac

Had the privilege of dealing with this lovely company last week when I ordered a recliner for my mother, the communication and attention to detail from a lovely lady called Sandra was second to none.

- Kelly Martin

A really first class service! From the friendly voice who first answered the phone to the chaps who brought the chairs to my mother's home.

- Karla Strong

I would thoroughly recommend this company. Everybody was highly professional, helpful and courteous and I really can't rate them highly enough.

Absolutely fantastic thank you so so much.

- Letitia Rogers

”



Google



Rated 5 out of 5 Stars on Google reviews



All our riser recliner chairs & adjustable beds
are available VAT exempt.

(As complimentary furniture is not classed as a mobility aid, this is subject to VAT)

Am I Eligible?

You do not have to be registered disabled to claim relief from VAT.

For VAT purposes, you are classified as disabled or to be suffering from long-term illness if you have: A physical or mental impairment which has a long term and substantial adverse effect upon your ability to carry out everyday activities; A condition which the medical profession treats as a chronic sickness or long-term health condition.

If you believe that you meet the criteria listed above, then you will be eligible for VAT relief from the UK government.

Some common illness' include;
Alzheimers, Angina, Arthritis, COPD,
Dementia, Diabetes, Oedema,
Parkinson's, Partial Sightedness,
Rheumatism & Stroke among many
others.

How do I apply?

You don't need to apply for VAT exemption, you just need to fill out a simple declaration that we provide. You can do this online, by post, over the phone, in our showroom or on a home visit

It only takes a minute to complete.

All that is needed is your name, address & the disability or long-term illness present. No 'proof of disability' or doctor's note is required and no certification needs to be shown. It is just a simple self declaration.

In line with GDPR data protection law and practice, all your personal and medical details collected are secure and confidential.

The vast majority of our customers are VAT exempt. Because of this, the prices shown in this catalogue are excluding VAT. Please view our separate price list for full details.





All our products are expertly made
by carpentry and upholstery professionals in the UK

We feel a pride in UK manufacturing is a must.
This is the best way to ensure our products are of the highest quality.



We have been independently vetted
by the Trading Standards Organisation

We are proud to say we are officially Trading Standards Approved.
Giving you peace of mind that our honesty and integrity is endorsed.





FREE DELIVERY

We are happy to offer free, white glove delivery on all of our products, making sure your transition over to your new furniture is completely stress-free.

We will assemble your furniture in your chosen room and give a demonstration on the functions of each product. We will also remove an existing chair or bed (or move to another room for you if you prefer to keep it) and dispose of any packaging. We will always be kind, courteous and helpful.

Our free delivery radius covers all of Sussex, Surrey, Hampshire, Kent and London. If you are outside of these areas we can still help. Please call us for more information on **01903 259048**

Delivery Times:

Bespoke Chairs & Suites: 4 - 6 Weeks

*Delivery times are subject to change.





FREE HOME VISITS

We are happy to offer free, no obligation home visits for all of our products. All home visits are carried out by our own YouFirst engineers. We do not use sales representatives. We will always give you clear facts and impartial, specialist advice on what products would suits your needs. Our engineers will always give clear, honest pricing with no hidden costs and no up-selling.



FREE COMMUNAL VISITS

If you live in a care home or an assisted living building, we are happy to offer free communal visits. We can set up our products in a communal area so you, your neighbours, friends and family can all try our products out for themselves. There is never any obligation to purchase.



400+ Fabric and leather options

We understand the choice of finish on your chair is important. Not only does it need to be comfortable, long lasting and strong, it also needs to nestle into your home and compliment your other furnishings.

We have a large selection of fabrics and leathers for you to choose from. Whether you are looking for plain, patterned, neutral or vibrant fabrics you are bound to fall in love with the choices available to you.





BESPOKE

HANDCRAFTED RISER RECLINER CHAIRS & MATCHING SUITES

EXPERTLY MADE FOR YOU AND YOUR HOME



Split Back - Silver



THE OLYMPIA COLLECTION

FROM: £1,495



Waterfall Back - Cream Leather



Lateral Back - Lilac



Waterfall Back Suite - Kilburn Patchwork

...Available to try in store 



The Olympia Riser Recliner Armchair and matching suites feature a range of 4 exquisite back styles to suit your taste and preference. These chairs are designed for ultimate comfort and relaxation, allowing you to effortlessly adjust your position with ease. Experience the perfect blend of style and functionality. Handcrafted to enhance your living space. Upgrade your comfort today and indulge in the luxury of The Olympia Collection.



Pocket Sprung and foam seat cushion options



5 Mechanism choices
Single & Dual motor



Bespoke sizing to fit your unique body

Premier - Linen Sand



THE BUXTON COLLECTION

FROM: £1,395



Fixed Chair - Toffee



Premier - Linen Sand



Quad Motor Suite - Aquaclean Teal

...Available to try in store 



The Buxton Riser Recliner Armchair and matching suites use our innovative letterbox back design and stylish splayed armrests, combined with a versatile choice mechanism featuring a powerful 4-motor system. This remarkable chair is engineered to provide you with the ultimate comfort and convenience, offering a range of customisable positions to suit your needs. The Buxton Riser Chair is your ideal companion, delivering unrivaled comfort.



Foam and spring combined comfort



Quad Motor option with Lumbar & Head Adjustment



4 sizes available for riser chairs

Split Lumbar - No Knuckles



THE HENLEY COLLECTION

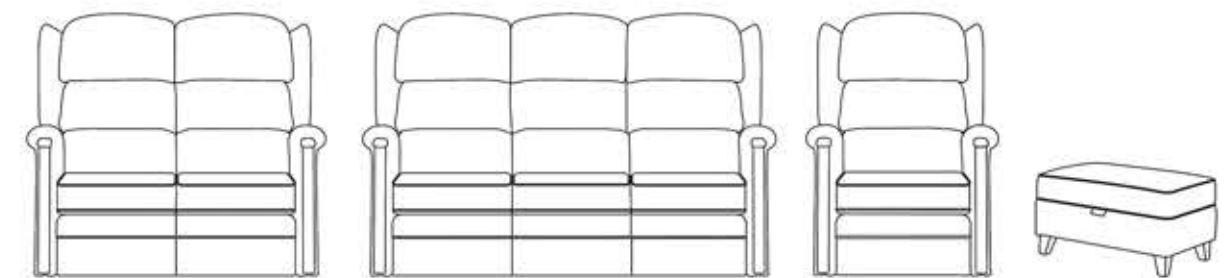
FROM: £1,495



Waterfall Back - Knuckles



With or Without Knuckles



Suite Configurations

...Available to try in store 



The Henley Riser Recliner Armchair and matching suites offers the option for custom sizing. This personalised approach ensures that your Henley is tailored to your own unique measurements, providing the best possible fit and comfort. Additionally, the Henley offers a range of mechanisms, four back cushion options and knuckle options enabling you to further customize the design.



Pocket Sprung and foam seat cushion options



5 Mechanism choices
Single & Dual motor



Bespoke sizing to fit your unique body

Duck Egg



THE SWIFT COLLECTION

FROM: £1,395



Claret



Cocoa



Grey



...Available to try in store 



Suite - Silver Leaf



The Swift Riser Recliner Armchair and matching suites are our exceptional in-house brand that seamlessly combines quality craftsmanship with affordability. Experience unparalleled comfort and style with our Swift collection, featuring a sleek waterfall back design and elegantly scrolled arms. The Swift series offers a range of options including riser recliners and sofas, allowing you to create a harmonious and inviting living space.



Foam and spring combined comfort

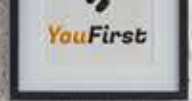


3 Mechanism options with high leg lift



7 sizes available for riser chairs

Enzo Marine Fabric



THE BURTON COLLECTION

FROM: £1,395



Enzo Stone Fabric

Solid Oak Knuckle



Suite - Enzo Stone Fabric

...Available to try in store



The Burton Riser Recliner Armchair and matching suites are styled with our ergonomic waterfall back design and solid wooden knuckles, this collection exudes timeless sophistication. Crafted to perfection, these chairs and sofas offer a luxuriously soft feel, inviting you to unwind and relax. Available in small, standard, and large sizes, the Burton Range ensures a perfect fit for any space.



Pocket Sprung seat cushion



Dual Motor Mechanism Controls



3 sizes available for chairs & sofas

Feel free to contact us if you have any questions:

01903 259 048

info@youfirstchairs.co.uk

www.youfirstchairs.co.uk

Waterfall Back - Linen Sand



THE DORCHESTER COLLECTION

FROM: £1,395



Waterfall Back - Linen Sand



Lateral Back - Cocoa



Waterfall Back Suite - Linen Sand

...Available to try in store 



The Dorchester Riser Recliner Armchair and matching suites feature a classic scroll arm design and the option to select between a graceful Waterfall or a supportive Lateral backrest. The Dorchester's choice of mechanism allows you to customize your recline, leg elevation, and backrest positions, empowering you to find the perfect arrangement for relaxation, reading, or simply unwinding after a long day.



Foam and spring combined comfort



Quad Motor option with Lumbar & Head Adjustment



4 sizes available for riser chairs

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THE KESTREL COLLECTION

FROM: £1,395



...Available to try in store 

Choice of knuckle finish



Suite - Cream with light knuckles



The Kestrel Riser Recliner Armchair and matching suites are sure to captivate. With its distinctive knuckle armrests available in 3 wood types, the Kestrel collection embodies modern sophistication while providing ultimate relaxation. Choose from a variety of configurations, including both riser recliners and sofa options, ensuring that your seating arrangement is tailored to perfection.



Foam and spring combined comfort



3 Mechanism options with high leg lift



7 sizes available for riser chairs



After-Care for your bespoke chair

We pride ourselves on our excellent after-care service. All bespoke chairs come with our two year after-care package.

We provide ongoing telephone support for any questions or any advice you need after sale.

Two years warranty included: Protecting all the mechanical components of your chair from the frame to the motors to the handset.

Two years comfort support included: You may need help adjusting your chair in the future. We are happy to offer ongoing support to ensure your maximum comfort, **at no extra cost.**

After your warranty has expired you will qualify for our 'No labour paid' scheme. Any chair purchased from us out of warranty we can still repair for up to 5 years but you only pay for the parts needed, no labour and no call out fees. So no need to pay for any extended warranties, only pay if and when you need us.



Need a chair in a hurry?!



Express Delivery

Delivered in as little as 1 day.

Selected chairs only, order our express brochure today at
www.youfirstchairs.co.uk



We're the Adjustable Bed Specialist too...

Order our bed brochure at www.youfirstchairs.co.uk

Working with...



From the beginning we have always worked closely with Guild Care, Worthing's leading social care charity.

They run a wealth of community services supporting older people, people living with dementia and children and adults with learning disabilities. We believe their work is vital to our community and we are more than happy to support them.

We regularly donate furniture to Guild Care. This raises money for their excellent work. We have donated hundreds of items and helped them raise thousands of pounds.

They are always looking for donations, so if you have anything you would like to donate feel free to contact them on **01903 327327**



VISIT US

YouFirst Chairs
25 - 29 North Street
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Visit our showroom and try our products out for yourself. We have reconditioned and new riser recliner chairs for you and a selection of adjustable beds ready and waiting for you to try.

Free, dedicated off street parking right outside for ease of access.

